Live chat with us

Careers Wales has launched its Wales-wide live chat with careers advisers, so young people and their parents can still get vital careers advice around their options and next steps, whilst schools and colleges are closed.

We can help:

• School pupils who are unsure on their next steps following recent decisions around school closures and exams
• Further education students who want to understand their options and what happens next
• Parents who are worried or concerned about their child's future options and career
• Young people who are normally educated at home.

How do I access live chat?

The live chat facility is available Monday to Thursday: 9am to 5pm, Friday: 9am to 4:30pm.

• Visit careerswales.gov.wales and click on the ‘chat now’ icon at the bottom of the home page.
• Choose the option to speak to one of our advisers about choices in school/college or once you/your child leave full-time education.
• You will then be diverted through to one of our expert careers advisers.

Don’t forget we have a host of resources, tools and information available on our website. Why not try the fun Buzz Quiz app at home as a family to find out which animal you are!

Mae'r poster hwn hefyd ar gael yn Gymraeg